

Privacy Policy for Garth Pig Practice Ltd

Garth Pig Practice Ltd are committed to protecting and respecting your privacy.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

All personal data collected by us will be processed in accordance with the GDPR.

Information we may collect from you

We may collect and process the following data about you:

Information you give us. You may give us information by filling in forms, or by corresponding with us by phone, e-mail or other methods. This includes information you provide when you subscribe to our veterinary services, place a medicine order, order a feed prescription, require laboratory work, certifications, participate in social/business functions, enter a competition, promotion or survey. The information that we may request from you may include your name, address, e-mail address and phone number, financial and credit card information, herd information and personal description.

We are also work closely with some of your other business partners and sub-contractors so that we can all deliver a reliable and efficient service to you, for example; feed mills so that we can generate prescriptions, abattoirs so that we can generate export certificates and health investigations, laboratories so that we can conduct health investigations and couriers so that we can deliver your medicines. No information is shared routinely with other third parties without your permission.

Website

Our website is informational only and does not collect email addresses, browsing histories or use cookies.

Purposes for collecting data

All data collected by us will be used for the lawful purposes of providing you with our services relating to pig health and monitoring. We will only ever process your personal data once you have provided your express consent for us to do so by accepting our terms and conditions.

Your data will be used for the purposes of providing services and we may provide your data to trusted third parties who are partners in your business for the express purpose of carrying out these tasks.

We don't sell or trade data.



Production Control • Environment • Welfare • Health Control • Husbandry • Training • Food Safety • Medicine Control • Management • Quality Assurance • Performance Monitoring

Straight Lane

Beeford

Nr. Driffild

East Yorkshire

YO25 8BE

United Kingdom

Tel: +44 (0)1262 488323

Fax: +44 (0)1262 488770

Email: garth@garthvet.co.uk

Website: www.garthvet.co.uk

Directors

Paul Thompson
BA VetMB MRCVS

Guy Wade West
BVetMed CertPM MRCVS

Ian Carroll
BSc (Agric).

Gemma Thwaites
BVSc MRCVS

Associates

Louise Blenkhorn
BSc Hons BVM&S MRCVS

Thomas Iveson
BVM BVS(Hons) MRCVS

Fiona Bennett
BVSc MRCVS

Christina Huelsmann-Diamond
BVetMed (Hons) MRCVS

Ciara O'Neill
BSc MVB CertILHP MRCVS

Nicola Bowers
BSc (Hons) MSc Pig Technician

Veterinary Consultants

Adrian Cox
BVetMed MRCVS

Alasdair MacLeod
MRCVS

Janet M Owen
BVetMed DPM MRCVS

Integra Veterinary Services Thetford

John Hayden
BVSc MRCVS

Tel: +44 (0)1842 879379

Fax: +44 (0)1842 879479

Email: john@integravet.co.uk



INVESTOR IN PEOPLE

We use information held about you in the following ways:

To carry out our obligations arising from any contracts entered into between you and us and to provide you with the information, products and services that you request from us.

To comply with any and all legal obligations for us to provide information to relevant authorities. Where the law permits, all such data will be anonymised or pseudonymised before being supplied to an authorised third party or authority;

To provide you with information about other goods and services that we offer which are similar to those that you have already purchased or enquired about;

To notify you about changes to our service;

Unless you express to us otherwise, we may share your information with selected business partners, suppliers and sub-contractors for the performance of any contract we enter into with them or you.

Your rights as a data subject

The GDPR conveys several rights to you as a data subject regarding the control, usage and storage of your data.

We must provide you with a copy of your personal data that we hold on our records.

You can request that we correct and inaccurate data held by us.

You can request a copy of your personal data for the purposes of transferring it to another data controller.

You can object to the processing of your data by us.

Where any such request is made by you, we will provide you with a response as soon as is practicable but in any event within 30 days from the date of receipt of your request. We may require you to confirm your identity prior to responding to any request received, where your identity cannot be verified we will reject your request. We will also contact any data processor or secondary data controller within our group instructed by us to make sure your request is handled in accordance with the GDPR.

Right to be Forgotten

You have the right to be forgotten. At any time, you may contact us and make a formal request for your personal data as held by us to be deleted and erased from our records in accordance with the GDPR.

Any such request must be made in writing and can be sent to us via post or by e-mail. Upon receiving your request, we will review our records, databases, word processing systems, computer hard drives, hard copy files, voice recordings, photographs, monitoring and CCTV records, internet logs, telephone records, back-up files and third-party data processors' systems and delete your personal data within 30 days of your request.

In the event that you do make such a request you will be agreeing to terminate your agreement with us and end your usage of our service immediately. This does not include data that we are **legally** obliged to keep a record of.

Disclosure of your information

We may share your personal information with any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 1159 of the UK Companies Act 2006 for a legitimate purpose.

Credit reference agencies for the purpose of assessing your credit score where this is a condition of us entering into a contract with you.

In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.

If Garth Pig Practice Ltd or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.

If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use and other agreements; or to protect the rights, property, or safety of Garth Pig Practice Ltd, our customers, or others. This includes

Exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

Where we store your personal data

Your data is stored securely within the practice and on complex password protected business management computer systems.

Paper documents are securely stored for the legally required time period only and then shredded using an accredited company.

Changes to our privacy policy

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy.

Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to Mr D Stevens, Origin Group, Dawes Barn, Bognor Road, Warnham, West Sussex, RH12 3SH or at dan.stevens@originanimal.com, Rachel Wilkinson, Garth Pig Practice Ltd, Straight Lane, Beeford, Driffield, East Yorkshire, YO25 8BE.

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